

At XXXXX, the safety, health and experience of our members and employees is our number one priority. In light of the rapidly changing situation with the coronavirus (COVID-19) outbreak, as well as flu, cough and cold season, we want to take this opportunity to update you about the remote services offered by XXXXX. Our services are easy to use and very helpful in the event you are at home or prefer not to visit a branch, and most importantly they keep us all safe.

If you are not already signed up for online/mobile banking, let's make that happen. Simply [click here](#) to get started. If you need any assistance in setting this up, please email Member Services at *email address* or call us at XXX.XXX.XXXX or XXX.XXX.XXXX and we will be happy to help. Once signed up, you can do virtually everything you would do at a branch, without venturing out:

- View account balances and history
- Set up and pay your bills
- Deposit checks
- Make transfers between accounts
- Receive electronic statements
- Locate the nearest surcharge-free ATM
- As well as much more

Please stay tuned to your email, [www.XXXXX.org](http://www.XXXXX.org), or visit us on Facebook for the latest updates on possible changes to our branch operations and/or hours. We appreciate your understanding and cooperation during this time, and we will keep you informed of any new developments that may impact our members.

Sincerely,

Your XXXXX Team